



**PennState Health**  
Medical Group

**ANDREWS PATEL**  
HEMATOLOGY/ONCOLOGY

### **PATIENT AND FAMILY ADVISORY COUNCIL**

Penn State Health Medical Group - Andrews Patel Hematology/Oncology is dedicated to improving the quality of patient and family care within our practice. Thus, we are continuing to develop a Patient and Family Advisory Council to aid us as we move forward. This council will be comprised of past and present patients and family members who have an interest.

Patients and their families are the most important members of this council, as they can provide a unique perspective. Their feedback regarding the standard of care they received will provide us with valuable feedback to allow us to continually improve processes to provide optimal care.

Our goal is that the Advisory Council would meet twice a year to address:

- Patient and family needs and concerns
- Provide feedback on our current system
- Generate new ideas
- Improve our current standard of care
- Act as a catalyst and advocate for our patients
- Enhance the patient and family experience

We expect to have our next meeting in early March of 2019.

If you are interested in volunteering for the council or have more questions, please contact Stacy at 717-761-8740 ext 9339 or via email at [smaksin@pennstatehealth.psu.edu](mailto:smaksin@pennstatehealth.psu.edu).

Thank you for your consideration in assisting us as we continue to move forward with our goal to provide integrated quality health care to those in need.

Sincerely,

*Stacy Maksin, BSW*  
Manager Case Management  
Penn State Health Medical Group  
Andrews Patel Hematology/Oncology

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